

MED-Project Product Stewardship Programs for Household Unwanted Pharmaceutical Products

MED-Project is a producer-funded pharmaceutical product stewardship program operator. MED-Project is organized as a tax-exempt entity that develops, implements, and operates stewardship programs for unwanted pharmaceutical products from households as mandated by local and state legislation.

MED-Project currently operates 23 pharmaceutical product stewardship programs in California, Massachusetts, and Washington. As the developer and operator of these programs, MED-Project has unique expertise in the operations of mandated household unwanted pharmaceutical product stewardship programs in the United States.

The primary components of the programs are public outreach and communication, pharmaceutical product collection and disposal, and program administration. MED-Project has established processes to provide compliant services for the collection and ultimate disposal of unwanted pharmaceutical products from households.

MED-Project operates a **promotion, education, and public outreach** system so that the ways to store and dispose of these products are widely understood by patients, residents, pharmacists, retail pharmacies, health care facilities and providers, veterinarians, and veterinary hospitals. Some highlights of these promotional activities include:

MED-Project Website

MED-Project maintains an accessible, mobile-friendly, multilingual website (www.med-project.org) with information about options for the safe storage and secure collection of household-generated unwanted pharmaceutical products along with information on kiosk drop-off locations, mail-back distribution locations, and how to request mail-back packages.

Call Center

MED-Project provides a toll-free telephone number (1-844-MED-PROJECT) for residents to obtain information about the programs.

Printed Materials

MED-Project creates printable materials, in multiple languages, about the programs. The materials are provided on the MED-Project website and to pharmacies, health care facilities, and other interested parties. These materials may also be posted at collection sites near the kiosks, directly provided at collection sites or mail-back distribution locations and distributed at take-back event booths.

Media Campaigns

MED-Project promotes the programs using a combination of advertisements and outreach via multiple media platforms including broadcast and digital television and radio, website Public Service Announcements (“PSAs”), and other digital, print, and social media sites.



MED-Project provides for **collection and disposal** of household unwanted pharmaceutical products generally through three types of services: (1) kiosk drop-off locations at authorized collectors or law enforcement agencies, (2) the provision of mail-back services, and (3) conducting take-back events. Wherever MED-Project operates, MED-Project's programs and services are fully funded by pharmaceutical producers and are provided at no cost to pharmacies, law enforcement agencies, and residents consistent with legislation and approved product stewardship plans.

Kiosk Collection

MED-Project establishes a collection system that provides equitable and reasonably convenient access to residents. MED-Project's collection system is designed to be safe, secure, and convenient on an ongoing, year-round basis.

Participating collection sites use a MED-Project kiosk provided at no cost and compliant with state and federal law, including any applicable on-site storage and collection standards. All MED-Project kiosks are securely placed and maintained inside the collection site and are open to the public. To be eligible to participate in the programs, collection sites must: use a MED-Project kiosk; maintain a pharmacy license in good standing, if applicable; safely and securely collect and store household unwanted pharmaceutical products; comply with an agreement to participate in the program, and comply with all applicable laws, regulations, and other legal requirements.

MED-Project kiosks have a consistent design and use plain language and pictograms to instruct residents on the use of collection receptacles, including information about what is and is not accepted in the kiosk.

Collection sites are supported via an online and a toll-free Help Desk, as well as by other services and support provided by MED-Project, including onsite visits and inspections, guidance and support materials, collection reporting, and online access to a services request system.

Mail-Back Services

MED-Project provides different pharmaceutical product mail-back packages as required to support jurisdictional requirements. Requests to receive mail-back packages are taken through the MED-Project website or call center. All mail-back packages are prepaid and pre-addressed and comply with all applicable laws, regulations, and other legal requirements.

Take-Back Events

MED-Project conducts take-back events. MED-Project works with host sites or venues to schedule take-back events within the community. Take-back events are promoted and communicated to the public through local communication channels.

Disposal

MED-Project provides for the transportation and disposal of household unwanted pharmaceutical products at no cost to the collection site. The unwanted pharmaceutical products are destroyed in accordance with all applicable laws, regulations, and other legal requirements.

